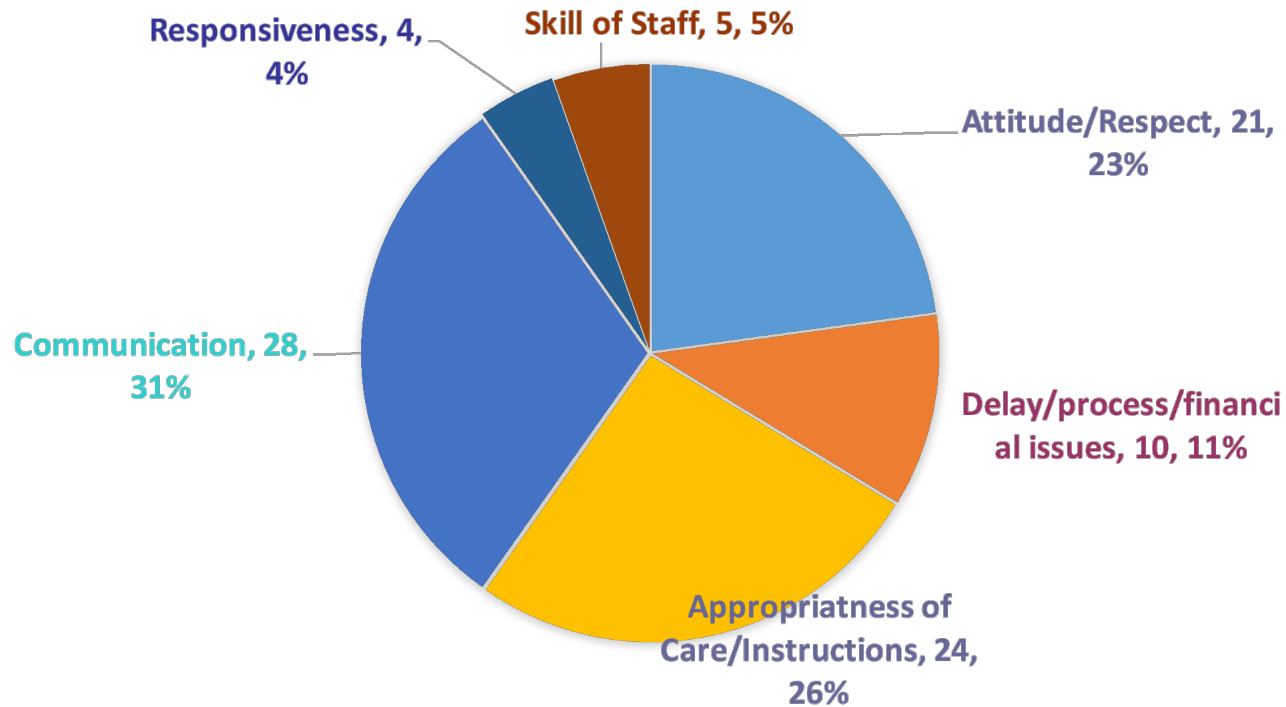


6.1.5 Grievances

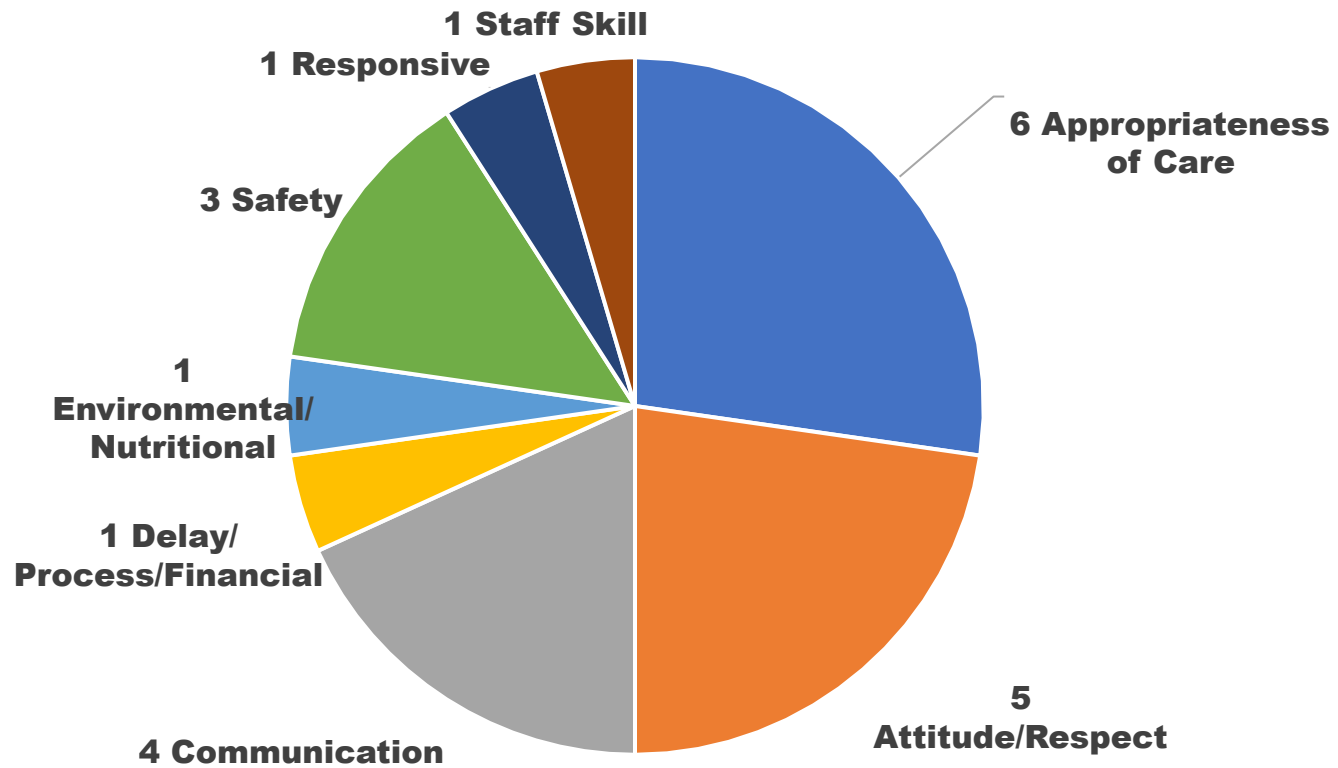
Complaints & Grievances

- All Grievances follow policy GA 001-010
Complaint/Grievance Management
- Monthly Grievance Committee meetings
represented by Customer Service Manager,
Administration and Quality

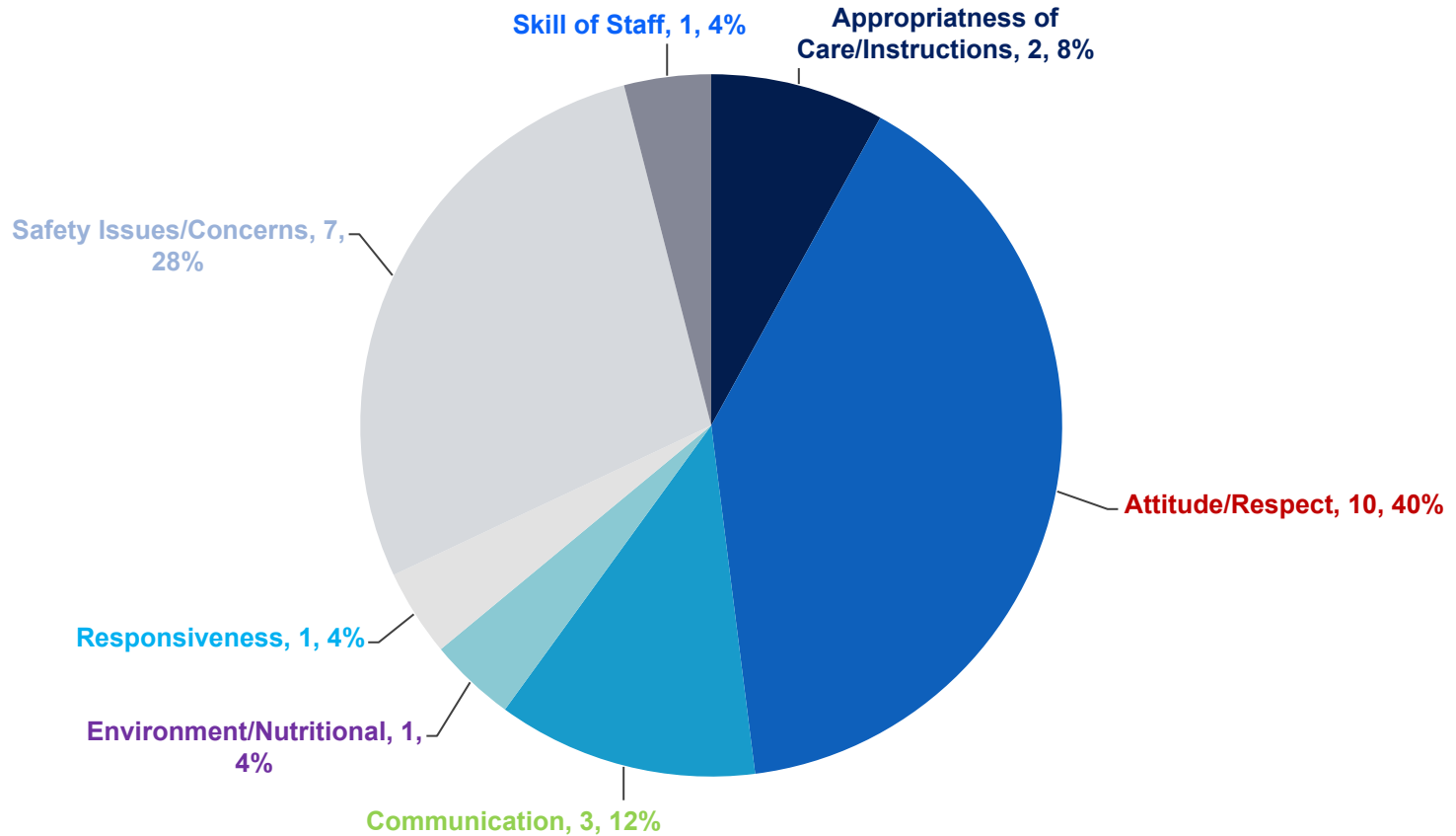
Q4 CY 2023 BHCS Captured Complaints & Grievances



Q4 CY 2023 BHIP Captured Complaints & Grievances



Q4 CY 2023 BHMC Captured Complaints & Grievances



Q4 2023 BHN Captured Complaints & Grievances

